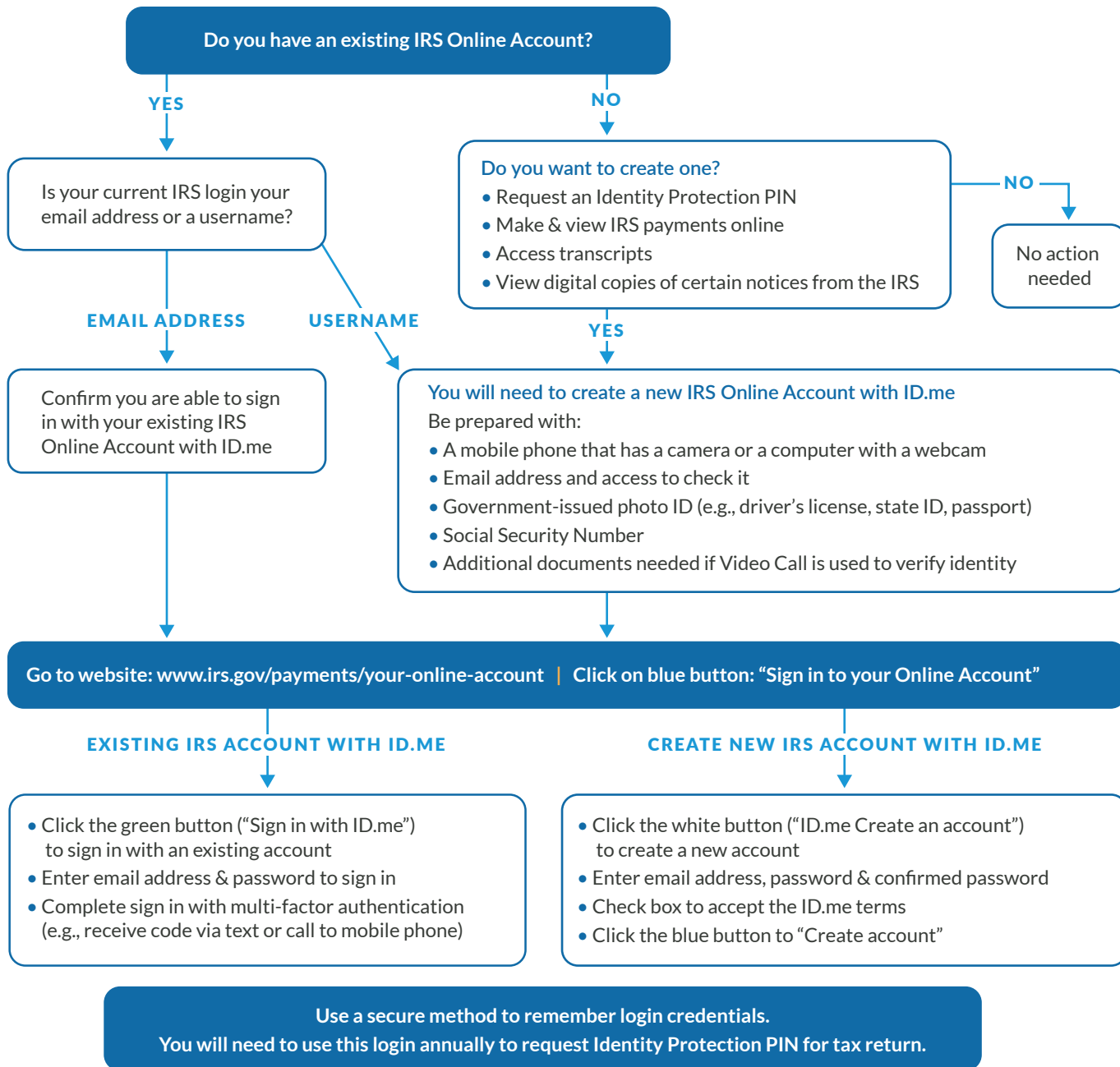


The IRS now requires users to have an account with ID.me to access their Online Account at IRS.gov. If you registered for an IRS Secure Account under their prior system, you will need to create a new IRS Online Account with ID.me. Taxpayers that have requested an Identity Protection PIN (IP PIN) through their Online Account in prior years will need to ensure they have updated with ID.me to request their IP PIN for the upcoming filing season. The IP PIN tool is generally available starting in mid-January to request an IP PIN for individual returns filed in that year. You can login to your IRS Online Account at any time to confirm access.



STEPS TO CREATE A NEW ID.ME ACCOUNT

1

CONFIRM EMAIL ADDRESS

- Check inbox for an email from ID.me
- Click the link inside the email to confirm, or enter the email's 6-digit activation code

2

SET UP MULTI-FACTOR AUTHENTICATION

Choose which option to set up:

- Text Message or Phone call
- Push Notification
- Code Generator

3

VERIFY IDENTITY

Self-Service

- Upload driver's license or passport
- Take and submit a video selfie
- Enter Social Security Number
- Enter home address

OR

Video Call

- Confirm personal information
- Send identity documents
- Hold for document review
- Join video call with certified ID.me specialist

4

SIGN IN TO YOUR IRS ONLINE ACCOUNT WITH ID.ME