



## Welcome to RKL's 2023 **Annual Review**

As I pause to reflect on the past year at RKL, I am struck by the extraordinary journey we have embarked upon together. This year's Annual Review is less of a recap and more of a testament to the spirit of innovation that defines us.

The year 2023 was a time of exploration and growth. As we ventured into new industries and service offerings. I'm continually impressed by the unity and resilience of our team. From receiving a world-class satisfaction rating from our clients and to being named a "Best Place to Work in Pennsylvania," I'm encouraged by the strength of our team and the trust our clients place in us.

The introduction of our strategic plan, symbolized by the acronym GRIT (Growth, Relationships, Innovation and Team), was a defining moment. It was not just a plan but a commitment to a vision that values sustainable growth. strong relationships and continual innovation.

The past year was not without its hardships—most significantly, the sudden loss of our Chief Business Development Officer Scott Kimmel. Over the past year, we've supported each other during this difficult loss and have joined efforts to ensure Scott's legacy is remembered through the Scott J. Kimmel Memorial Fund.

The following sections delve deeper into the experiences and achievements of our various entities. These stories are reflections on the resilience. collaboration and innovation that have shaped our journey in 2023. I hope they inspire you as they inspire me and reinforce our shared commitment to advancing boldly and shaping our future together.

Sincerely.

**FD MONBORNE** 

**RKL CEO** 

# Advancing Boldly, **Shaping Our Future**

It's often said that the future belongs to those who invent it. And if this statement holds true, the team at RKL could be viewed not only as accountants, M&A specialists, HR advisors, tech leaders and more, but as a team of true innovators, charting their path to an exciting future for our clients, team and community.

2023 was a year of momentum-building and expansion. While our newest entities gained traction in their growth journeys, we strategically expanded services and new markets. In the fall, our trusted advisors' proactive and thorough service garnered a best-in-class satisfaction rating in a survey of the firm's clients. The year culminated in the roll-out of our strategic plan and being honored once again as a "Best Place to Work in Pennsylvania."



#### A STRATEGIC LOOK AT WHAT'S NEXT

In 2023, we embraced a new strategic vision that outlines an actionable plan for executing initiatives aligned with the firm's four cornerstones. Approaching this plan under the acronym GRIT (Growth, Relationships, Innovation and Team), each cornerstone has a single overarching objective with strategies and tactics that support its goals.

As we look ahead, we aim to execute a growth strategy that is both profitable and sustainable, and delivers more strategically aligned clients at the end of the year than we do at the beginning. When we think of our client relationships, we want to continually evaluate and improve our processes so RKL is the firm of choice. With the growth and expansion into new markets over the past few years, we will ensure that our team member experience is unparalleled and that everyone is provided opportunities to prosper and guide our clients through change.

### Year-In-**Review**



#### **GROWING FOOTPRINTS AND RELATIONSHIPS**

Following back-to-back years where the CPA firm grew its geographic footprint in Central and Eastern Pennsylvania, RKL remains committed to strengthening relationships and building awareness in existing and emerging markets for the firm's wide range of services.

Both our eastern and western footprints—the Greater Lehigh Valley and Greater Chambersburg areas—were galvanized under the RKL brand, bringing new approaches and solutions to their respective marketplaces. Thanks to their perseverance and commitment, our Allentownand Chambersburg-based teams are making great strides in these new markets.





#### A YEAR OF GROWTH AND **COLLABORATION**

When RKL Private Wealth was launched in November 2022, we knew that it would require lots of collaboration, hard work and unconventional thinking to forge a new approach to help individuals and families with complex wealth, tax and business planning needs to achieve their goals for what's next.

In addition to our first anniversary, the RKL Private Wealth team has a lot to celebrate. From onboarding dozens of new Wealth clients to launching The RKL Private Wealth Podcast featuring long-form conversations and practical anecdotes, the successes of the year were made possible through integrated planning and collaboration across service lines and a willingness to adapt to the ever-changing economic environment.





#### **FOCUSED ON WHAT'S NEXT**

In fall of 2022, we debuted RKL Virtual Management Solutions, a new entity that helps organizations achieve next-level growth through digitally optimizing accounting, financial management and workforce functions.

The entity capped off a successful first year by launching our new HRIS Solution, powered by isolved, which pairs industry-leading human capital management and payroll technology with onboarding, implementation and support from our deep bench of HR and payroll advisors.

The team also celebrated accomplishments such as creating a college co-op program with Alvernia University,



hosting a Workforce Strategies track at the Annual Update and aligning under a new organizational structure. Through the fast-paced environment of our first year. the team remains committed to helping leaders enhance operations, gain insight and build on our success using technology as a catalyst.



#### **EXPANDING INDUSTRY EXPERTISE**

Since its inception, RKL eSolutions has played an instrumental role in empowering organizations nationwide to optimize their technology resources and investments.

Over the summer, we welcomed new team members when Greater Philly-based CPA Technology merged into the eSolutions team. Throughout the years, eSolutions has established a nationwide reputation as a trusted technology partner for a wide range of industries, including manufacturing and distribution, not-for-profit, entertainment and senior living among others. With this addition, eSolutions is adding new expertise and experience



in Sage's portfolio of technology solutions for the Construction and Real Estate Development industries. We look forward to making further inroads in this vertical through our firm's deep experience and this team's industry knowledge.

### Honoring Our Friend,

# SCOTT KIMMEL

Our collective hearts broke at the outset of the year when we learned of the unexpected passing of our friend and colleague, Scott Kimmel. As Chief Business Development Officer, Scott played a critical role in much of the firm's rapid growth, but we remember him more for his eternal optimism and gracious support both at the firm and in our community. His devotion to people and building connections truly embodied who Scott was, and we are all better for knowing him.

Our firm has supported each other over the last year, continuing Scott's lasting impact of connection and commitment to the firm, our clients and our community. There's not a day that goes by where we don't miss Scott.

In July, we remembered our colleague with the "Celebrate Scott" Golf Outing and Dinner at Lancaster Country Club. Nearly 200 volunteers, golfers and dinner guests came together to share memories and raise over \$100,000 for the Scott Kimmel Memorial Scholarship Fund.



"He was a true supporter – lifting up my voice and giving me opportunities to grow." **ALLISON SCHLEGELMILCH** 



We will forever miss our 'chief dot connector'—a role that was a testament to his passion and character.

RYAN HURST

He was a very generous man and was always willing to lend a helping hand or connect you with someone else who could. Scott's impact on RKL and our firm culture is permanent.

JOHN STONER

No one remembered is ever gone. I thank you for enriching my life by allowing me to know you.

**ED MONBORNE** 



### 2023 Firm Accolades

MID-ATLANTIC FIRM



**TOP 100 FIRMS** 



#15 BEST PLACES TO WORK IN PA
(large companies category)

BEST PLACES PA
to work in PA

### **World-Class**

**NET PROMOTER SCORE** 

AMERICA'S BEST ACCOUNTING FIRMS

### **Forbes**

**#69** 





### Team **Awards**



**ED MONBORNE** 

Central Penn Business Journal Power 100 & Central Penn Business Journal Power List, Banking and Finance





STEVE FISHER

Lehigh Valley Business Power 100





**LAURIE PEER** 

Central Penn Business Journal Power List, Banking and Finance





**MICHAEL STOUDT** 

Lehigh Valley Business Power List, **Banking and Finance** 





**LISA ENDERS** Central Penn Business Journal 40 Under 40



MICHAEL KOCH Lehigh Valley Business 40 Under 40





**WADE BECKER** Named Board Chair of **Capital Region Economic Development Corporation (CREDC)** 



**ERIC WENGER** Named to Lancaster Chamber Board of Trustees



**ANITRA ROHRER** Igloo Digital Transformation **Awards Culture Champion** 

### Team Member Certifications & Degrees>

#### **AARON AYALA**

Sage Intacct Accounting Specialist

#### **ADLEY SATTESON**

SHRM Certified Professional (SHRM-CP)

#### **ANGELA LONZETTA**

**Certified Information Systems Auditor** (CISA)

#### **BRAD STEINWEG**

Certified Fraud Examiner (CFE)

#### **DALE BEKKERING**

Sage X3 Certified Distribution Consultant, Sage X3 Certified Manufacturing Consultant

#### **DAWN LEIS**

**AAPACN Certification** 

#### **DEBRA WILLWERT**

IRS Enrolled Agent (EA)

#### **DOUG HART**

Core Product Certification, Smartsheet

#### **JACOB SPREITZER**

Sage X3 Integration Developer Certificate, Sage X3 Developer Certificate

#### **JAMES SIMERS**

Change Management Certification, ATD

#### JEN MITCHELL

Certified Fraud Examiner (CFE)

#### JENNIFER PITT

RSM Power BI University, Sage Enterprise Intelligence Architect, Sage Enterprise Intelligence Consultant

#### JOHN HANRAHAN

**RSM Power BI University** 

#### KAREN HANLEY

Sage Certified Construction Industry Specialist, Sage Intacct Implementation Specialist

#### KARIN SHERMAN

ICD-10-CM Coding Certificate Program for SNFs, AAPACN

#### **KENNETH JONES**

IT Glue Administrator, Kaseya VSA 10

#### **LINDSAY GRADY**

Certified Payroll Professional (CPP)

#### **LISA COOK**

Sage Intacct Construction Implementation Consultant Certification, Sage Intacct Implementation Specialist

#### **MARC HALL**

Application of Data Analysis Essentials Certificate, Data Analytics Modeling Certificate, Forecasting and Predictive **Analytics Certificate** 

#### MARY KAY CAMPBELL

Sage 300 CRE Certified Construction Accounting Vertical Consultant, Sage 300 **CRE Certified Real Estate Implementation** Consultant, Sage 300 CRE Vertical **Certification for Operations Project** Management, Sage Estimating Certified Consultant, Sage Estimating Certified Implementation Consultant

#### **MATT ROHRER**

Avalara Certified Implementation Partner: AvaTax for Sage Intacct

#### **NICOLE JANKOWSKI**

Certified Strategic HR Leader, AIHR

#### **PAT ANSON**

Sage Intacct Construction Certified Sales Professional, Sage Intacct Distribution and Manufacturing Operations Sales Certified Consultant

#### **RYAN HURST**

Certified Exit Planning Advisor (CEPA)

#### **SAMANTHA BRAGG**

Certified Learning and Development Specialist, AIHR

#### SUSAN LAFRENTZ

Sage X3 Certified Manufacturing Consultant

#### **TODD PARSONS**

Sage Intacct Implementation Specialist, SDMO - Implementation Consultant

#### **TYLER HARRIS**

**Chartered Alternative Investment Analyst** (CAIA)





#### 2023/2024 NEW FIRM LEADERS

#### **Partners**

Walt Goodfield

Cliff Horst

Tom Kaizar

Stephane Smith

#### **Practice Leader**

Bryan Redding, Transaction **Advisory Services** 

#### **Virtual Management Solutions Practice Leaders**

Ryan Coccagna

Lindsay Heist

Amanda Miller

Victoria Pritchard

#### PASSED CPA EXAM/ **OBTAINED CPA LICENSE**

Caleb Coker

Olivia Cottle

**Autumn Doctor** 

Sarah Donner

Tyler Forney

Andrew Hipple

Alyssa Kline

Jackie Kreiser

**David Ponta** 

Caleb Putnam

Azelie Roehm

Holly Schultz

Collin Slenker

Christian Smith

Alex Stump

#### **2023 RETIRED PARTNERS/ LEADERS**

**Amy Anstine** Jim Ostrowski

Clint Rider

Sarah Young Fisher



### **RKL Core Value:**

DRIVE INNOVATION | CHALLENGE THE STATUS QUO HOLD YOURSELF AND OTHERS ACCOUNTABLE



Throughout her life and her career, Lisa deKat has always been one to chart her own path. Whether it was embarking on a solo backpacking trip to Europe after high school or making the move from her native California to the rugged and beautiful state of Washington, in many ways, Lisa has always embodied the value of being "bold."

That's why when a sudden departure in her department at eSolutions occurred, she didn't waste time imagining a better way to help lead and support the team through change and toward better efficiency and collaboration. Without invitation, Lisa developed "Lisa's Perfect World," a comprehensive plan for transitioning key responsibilities, clarifying roles and painting a vision of how her department could weather the disruption and come out of it an even more cohesive unit.

It was a leap of faith, but one that was anchored both in Lisa's confidence and the high level of trust she has for eSolutions President Joe Noll and the broader team.



"I've always been one to speak my mind, speak my truth," Lisa says. "It was a little beyond my comfort zone, but if you don't ask, the answer is automatically no. I've always felt that Joe and the rest of the team have had my back."

Today, Lisa is Administrative Services Manager for eSolutions. In her role, she's responsible for generating weekly billing, overseeing receivables and collections, assisting with the creation of sales orders and quotes, and maintaining customer data. She's excited about continuing to grow and coach her team, no doubt extending the same trust and invitation to be bold to those she works beside.





### **RKL Core Value:**

LEAD WITH EMPATHY | LISTEN TO UNDERSTAND LIVE EACH DAY WITH INTEGRITY



In leadership, embodying the value of caring isn't just an attribute but a guiding principle that influences every interaction. While everyone strives to be compassionate when serving clients and their communities, Jason Blankenship stands out as a shining example of what it means to be an impactful and empathetic leader.



For Jason, demonstrating care is a professional virtue and a personal commitment. He views his colleagues as more than merely coworkers. To him, his team is an extended family. As Practice Director of Sage Intacct with RKL eSolutions, Jason champions grace and empathy within the workspace, understanding that everyone is navigating their own challenges.

"It's very important to know the people around you want you to be well and do well," he said. "Knowing that team members are looking out for you and care about you directly translates into success for the firm and our clients."

Jason has found that the support for fostering such a culture at RKL starts from the top down. The firm allows for flexibility, acknowledging that life is unpredictable. This flexibility enables the team to extend care beyond mere words, creating a tangible impact in each other's lives.





When working alongside his team, Jason returns to the golden rule: treat others how you'd like to be treated. Through the stress of work and client demands, it can be easy to forget that we're all humans dealing with different obstacles. But this motto serves as a reminder that even amidst the long days and endless emails, displaying care and empathy is crucial.

Jason's commitment to fostering a caring environment proves that true success is rooted in supporting one another.





# **RKL Core Value:** COLLABORATIVE

SEEK OUT VARIOUS PERSPECTIVES DELIVER PROACTIVE, TEAM-BASED SOLUTIONS HELP OTHERS ACHIEVE THEIR GREATEST POTENTIAL



As the manager of the RKL softball team in Reading, Senior Associate Blair Shelton understands that the power of collaboration goes beyond the workplace when the team takes the field. Not only does this reinforce her dedication to teamwork, but as her fellow teammates can attest, it is a testament to her remarkable ability to bring people together across different areas of the firm.



Blair's journey at RKL began with her navigating the challenges of her first busy tax season, aiming to find her footing amidst the rapid pace. It wasn't until fellow team member Desiree Mauriello took Blair under her wing as a mentor that everything began to fall into place. From that point on, Blair realized she wanted to pay it forward and be a valuable resource in helping her colleagues at the firm.

A self-proclaimed people person, Blair is committed to fostering a collaborative environment, whether training team members new to the firm or providing constructive feedback to help people grow in their roles. She actively participates in firm events, seizing every opportunity to cultivate meaningful relationships.

Recognizing the importance of collaboration within the firm, Blair goes beyond the Tax Services Group to better understand how the firm operates. She actively connects people to best serve our clients and envisions herself as an advocate for the firm's wide range of services. When there is an opportunity to educate a client on another entity, Blair guides them toward someone with deeper knowledge on the matter through her robust network.

"I've learned so much of what I know from building these relationships, and I've found that having a strong network really is the key to learning," said Blair.

Her approach exemplifies a deep understanding of the power of collaboration and connection in achieving success within the firm.







### Community Care in **Action**>

6,343

TEAM MEMBER VOLUNTEER HOURS









1,000

SUPPLIES COLLECTED FOR LOCAL SCHOOLS



\$107,000

RAISED FOR THE SCOTT J. KIMMEL MEMORIAL FUND AT OUR GOLF EVENT

RKL volunteered with Helping Harvest for their Mobile Market Program, which provides low-income residents with nutritious produce and dairy through Berks and Schuylkill counties.







\$100,173

**RAISED FOR 167 ORGANIZATIONS** THROUGH EXTRAORDINARY GIVE

## \$212,000+

**CONTRIBUTED TO LOCAL UNITED WAY CHAPTERS** 









\$3,800+

**RAISED FOR AMERICAN CANCER SOCIETY'S RELAY FOR LIFE** 

### Firm **Leadership**

(AS OF JANUARY 1, 2024)

#### **PARTNERS**

Wade Becker | Chief Revenue Officer, Manufacturing and Distribution Industry Group Leader

W. Robert Berkebile

Douglas Berman | York Office Managing Partner, Not-for-Profit Industry Group Leader

Travis Bieber

Jeffrey Boland\* | Senior Living Consulting Industry Group Leader

Nicholas Boyer Chief Investment Officer/Executive VP, RKL Wealth Management

Michael Buhrman

Jonathan Clark

Michael De Stefano | Chief Operating Officer

Francis Donnelly

Michael Eby Capital Region Office Managing Partner

Keith Eldredge | Real Estate Development and Construction Industry Group Leader

Steven Fisher | Audit Service Line Leader, Reading Office Managing Partner

Benjamin Fortner | R&D Credit Practice Leader Robert Gantz\*

Jill Gilbert

Walt Goodfield | Chief Business Officer, RKL eSolutions

Robert Gratalo\*

Allyson Hornbaker

Cliff Horst | Vice President, Application Support, RKL eSolutions

Jeffrey Horst

Ryan Hurst | Consulting Service Line Leader

Thomas Kaizar

Stephanie Kessler

Stefanie Knaub

Timothy Kraft

Wendy Lakatosh\*

Wendy Lance | Tax Service Line Leader

L. David Law

Michael McAllister | IS Assurance Practice Leader

Leonard Metkowski

Edward Monborne\* | CEO

Ryan Moore | Managing Director, RKI Virtual

**Duane Moyer** 

G. Scott Myers

Daniel Nickischer | Small Business Service Line Leader

Joe Noll\* | President, RKL eSolutions

Bethany Novis | Managing Partner, RKL Virtual

Laurie Peer | President, RKL Wealth Management

Barry Pelagatti | Exton Office Managing Partner, Financial Services Industry Group Leader

**Thomas Reardon** 

George Reinoehl, Jr.

Lynn Rotz | Chambersburg Office Managing Partner

Stephen Runveon

Stephane Smith | Vice President, RKL Virtual

John Stoner

Todd Stonesifer

Michael Stoudt, Jr. Lehigh Valley Office Managing Partner

Steven Weidner

Joshua Weiss

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Eric Wenger\* | Lancaster Office Managing Partner

Ruthann Woll

Mark Zettlemoyer | Government and Public Sector Industry Group Leader

#### PRINCIPALS & PRACTICE LEADERS

Michael Bannasch | State and Local Tax

Ryan Coccagna | Client Advisory and CFO Services

Kirsten Deeds International Tax

Michelle Gibbons | Small Business

Juliya Kofman Greenfield | Risk Management

Lindsay Heist | Workforce Strategies HRIS Solutions

Michael Koch | Valuations

Amanda Miller | Core Accounting

William Onorato | Family Office

Victoria Pritchard | Technology and Innovation

Bryan Redding | Transaction **Advisory Services** 

Deborah Rock | Cost Segregation

#### **RKL ESOLUTIONS**

Joe Noll | Partner/President

Bob Gaby | Chief Operating Officer

David Cieslak | Chief Cloud Officer

Walt Goodfield | Partner/Chief **Business Officer** 

Tom Maurer | Director, **Customer Success** 

Cliff Horst | Partner/Practice Director. Sage X3 Practice

Jason Blankenship | Director, Sage Intacct Practice

Russ Griffith | Director, Sage 500 Practice

Ben Hofferman | Chief CRE Officer

Michael Nardini | Sales Director, Sage Intacct Practice

Shannon Sadowsky | Director, Sage 100 Practice

Mark Severance | Sales Director. Sage Intacct Practice

Tom Tobias | Sales Director, Sage X3 Practice

#### **RKL VIRTUAL MANAGEMENT SOLUTIONS**

Bethany Novis | Managing Partner

Gretchen Naso | President

Stephane Smith | Partner/Vice President

Ryan Moore | Partner/Managing Director

#### **RKL PRIVATE WEALTH**

Laurie Peer | Partner/President

Nicholas Bover | Partner/Chief Investment Officer/Executive VP

#### FIRM ADMINISTRATION

Michael De Stefano | Partner/Chief Operating Officer

Danielle Bailey | Director of **Business and Asset Management** 

Kathy Gutierrez | Director of People Operations

Deanna Higgins | Director of Administrative Services

Pamela Mahoney | Director of Information Technology

Allison Schlegelmilch | Director of Marketing

